

Title: Full-Time Gate Attendant

Work Period: Spring to October

Location: Shade's Mills Conservation Area

Pay Range: \$14.25 per hour

Shifts: 8:00 am to 7:00 pm

10 - 20 Hours per week May, June, September

and October

35 - 40 Hours per week July and August

## **Summer Employment for Students**

The Grand River Conservation Authority is currently seeking a Full-Time Gate Attendant for Shade's Mills Conservation Area to work during the summer including weekends and public holidays up to 40 hours per week.

The Gate Attendant will report to the Area Superintendent and is the first point of contact with visitors to Shade's Mills C.A. You will provide excellent customer service in both greeting and interactions with patrons. As the Gate Attendant you will also collect admission fees, sell memberships and provide visitors with information about Shade's Mills C.A., Grand River Parks and the Grand River Conservation Authority.

## **Responsibilities:**

- Work as a cashier at the gatehouse accepting payment for admission, membership sales, gift cards, shelter reservations and boat rentals
- Greet and respond to visitor's questions and needs in-person, by phone and email
- Operate a Point of Sale System, count floats, complete daily cash report, process credit cards, interact purchases, along with balance, and complete nightly deposits
- Ensuring proper documents are completed for rentals and equipment provided to renters, along with cleaning equipment upon return
- Perform light maintenance duties as required
- Plan, organize and prioritize your work to meet competing deadlines
- Ensure the safe operation and daily inspection of GRCA owned and operated equipment
- Carry out all assigned duties in accordance with accepted safety practices of the Authority
- Assist with Conservation Area special events
- Maintain good housekeeping duties within the entrance area, along with carry out other duties as assigned
- Frequent sanitization of work area and following GRCA's COVID safe working policies

## Qualifications:

- Must be currently enrolled as a full-time student
- Previous experience as a cashier and/or customer service related work is an asset, but additional training will be provided
- Excellent oral and written communication skills
- Friendly and pleasant personality is essential.
- Ability to work collaboratively and within a team environment
- Basic mathematical skills to perform cash handling duties
- Basic computer skills is required
- Ability to keep concise, detailed and accurate records
- Accuracy with cash handling
- Able to be flexible and adapt to daily challenges in a busy work environment
- Ability to follow instructions, and seek clarification as required
- Valid Ontario driver's license is an asset
- Ability to work with limited supervision
- Ability to work shifts, public holidays, weekends with irregular schedule up to 40 hours per week.
- Ability to work in an outdoor environment with some physical activity involved, including lifting and carrying weighted items in accordance with the Employment Standards Act and Workplace Health and Safety regulations.

All successful candidates must be available to work the duration of the season and possess their own Green Patch CSA approved safety boots.

## TO APPLY:

Please send your resume and cover letter (referencing Full-time Gate Attendant Shade's Mills) by e-mail to: <a href="mailto:careers@grandriver.ca">careers@grandriver.ca</a>. Please send your resume and cover letter as an MS Word document.

The deadline to apply for the first round of interviews is February 1, 2021. This posting will remain open until March 8, 2021. Applications submitted after February 1 2021, will only be reviewed on an as needed basis.

Accessibility accommodations are available for all parts of the recruitment process. Applicants need to make their needs known in advance.