



<b>Title:</b>	<b>Gate Attendant</b>
<b>Work Period:</b>	<b>May to Labour Day - 3 positions</b> <b>May to October - 1 position</b> <b>June to Labour Day – 1 position</b>
<b>Location:</b>	<b>Rockwood</b>
<b>Pay Range:</b>	<b>\$14.00 per hour for over 18 yrs of age</b> <b>\$13.15 per hour for under 18yrs of age</b>
<b>Shifts:</b>	<b>Vary between 8am and 11pm</b> <b>40 Hours per week</b>

### **Summer Employment for Students**

Rockwood is located at 161 Fall St S Rockwood ON. Just east of Guelph. We are seeking energetic, hardworking individuals that want to join our team

Reporting to the Park Superintendent the gate attendant will assist in the daily operation of the gatehouse selling day use permits and registering campers while providing excellent customer service.

### **Responsibilities**

- ◆ Perform daily gate duties: issue day use and campsite permits, book reservations for group camping, pavilions and overnight campsites, receive and direct incoming telephone calls
- ◆ Responsible for handling cash using a cash register with electronic payment
- ◆ Prepare detailed accurate daily cash reports and bank deposits
- ◆ Be responsible for opening and closing facilities as required
- ◆ Operate the Recreation Dynamics reservation system and Microsoft RMS
- ◆ Control and regulate visitor access to the conservation area
- ◆ Provide accurate information regarding the area, facilities and regulations
- ◆ Respond to customer concerns and complaints courteously and effectively
- ◆ Perform grounds and building maintenance including washroom cleaning and emptying garbage's as required
- ◆ Communicate Conservation Area rules and regulations
- ◆ Provide excellent customer service and maintain public safety

### **Qualifications:**

- ◆ Must be currently enrolled as a full time student
- ◆ Previous experience in customer service and cash handling is preferred
- ◆ Excellent communication and interpersonal skills and the ability to work in a team environment
- ◆ Basic computer skills is required
- ◆ Ability to keep concise and accurate records
- ◆ Valid Ontario driver's license is an asset
- ◆ Ability to work with limited supervision
- ◆ Ability to work weekend shifts, evenings and holidays

All successful candidates must be available to work the duration of the season, 40 hours per week and possess their own Green Patch CSA approved safety boots.

**TO APPLY:**

Please send your resume and cover letter (referencing Gate Attendant Rockwood) by e-mail to: [careers@grandriver.ca](mailto:careers@grandriver.ca). Please send your resume and cover letter as an MS Word document.

***The application deadline for summer positions is February 14, 2020. Applications will be accepted after that date however preference will be given to those submitted prior to the deadline.***

***Please be advised that interviews will be held in early 2020. For best interview opportunities please apply as soon as possible. We will only contact applicants selected for an interview.***

*Accessibility accommodations are available for all parts of the recruitment process. Applicants need to make their needs known in advance.*